

SCOPE

June 2023

Welcome the new Council President

What is Bill 120?

Student
Profile

Student Awards

*Advertising
of Controlled
Drugs*



SASKATCHEWAN
COLLEGE OF PHARMACY
PROFESSIONALS



MISSION

Protecting the public interest by building excellence in professional pharmacy practice through regulation.

VISION

Quality pharmacy care for a healthier Saskatchewan.

VALUES

Professionalism
Collaboration
Leadership
A Culture of Excellence

GOALS

To have functioning competency assurance and quality improvement programs.

To align pharmacy regulation with modern pharmacy practice.

To empower pharmacy professionals to practise autonomously to deliver safe patient care.

To have enhanced transparency to stakeholders, supported by contemporary governance and management practices.

The SCOPe newsletter is published by the Saskatchewan College of Pharmacy Professionals (SCPP) and is emailed to active members of the College. Decisions on matters such as regulations, drug schedule changes, etc., are published in SCOPe. All members are expected to be aware of these matters.

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SASKATCHEWAN
COLLEGE OF PHARMACY
PROFESSIONALS

Suite 100 – 1964 Park Street
Regina, SK S4N 7M5

Tel: 306-584-2292
Fax: 306-584-9695
Email: info@saskpharm.ca



Reminders

Is your membership profile up to date?

If your email and other contact details are not correct or updated on your member profile, you risk missing important practice and bylaw updates.

Emails are sent regularly about licence renewal, bylaw amendments, mandatory training, among others, and not receiving these emails carries a risk that you may be in violation of current legislation.

Interim/Emergency Practice Changes

Members are reminded to check the COVID page for any interim practice changes and emergency enactments, e.g., [Registrar's Enactment of Part K Section 10\(5\)\(b\) – Prescribing \(extending\) a drug previously issued by a pharmacist.](#)

New SCPP Council President's Message



My fellow pharmacy professionals and colleagues, I am truly humbled to take on the responsibility of President for the Saskatchewan College of Pharmacy Professionals.

Since joining Council in 2019, I've had the privilege of working alongside many fantastic council members, dedicated SCPP team members, and five exceptional presidents. Each of these individuals brought a unique and valuable perspective to our council meetings, and I'm proud of the steps we've taken towards achieving excellence in pharmacy practice thus far.

Pharmacy professionals experienced another challenging year, and as we enter a post-pandemic health care state, I know that many of us remain fatigued and overwhelmed. In spite of this, each of you has shown resilience and strength while continuing to provide reliable and consistent care during these challenging times. Your daily commitment to your patients and communities is critical to the health care system in Saskatchewan. I don't think it is said enough: thank you for all that you do in your practice to make our citizens healthier.

While many of us have adjusted to the new normal, we still remain in difficult times. The high cost of living and a shortage of essential services are national challenges that will not be

resolved anytime soon. These issues impact all of us in our personal and professional lives and have certainly made providing care more difficult.

Adding to these tensions is a growing divisiveness within society. As contention between different groups builds, we as professionals must show leadership, inclusiveness, and integrity in our daily actions. I urge all of us to keep an open mind to different opinions, and to avoid jumping to conclusions when we hear messages we don't agree with. Our primary role is to provide quality pharmacy care, but it is also to listen. More often than not, patients simply want to be heard and feel validated, and that act alone can have a powerful impact in shifting them to a positive mindset.

Looking towards the future, advancements in pharmacy practice are once again on the horizon. In December of 2022, proposed amendments to the SCPP bylaws were shared with stakeholders and pharmacy professionals across Saskatchewan. The intent of these proposed changes is to alleviate pressure on the health care system and, in turn, improve accessibility and care for patients.

If approved, the amendments would enable advanced prescribing authority, allowing pharmacists to utilize their specialized training and knowledge.

Although many pharmacists are enthusiastic about these potential changes, just as many are uneasy about taking on more responsibility in an already chaotic health care environment. I encourage those individuals feeling apprehensive to keep in mind that although change can be intimidating, without it, there is no progress.

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SCPP COUNCIL 2023–2024

PRESIDENT

Tania Schroeder

PAST PRESIDENT

Amy Wiebe

PRESIDENT-ELECT, URBAN PHARMACIST

Scott Livingstone

HONORARY TREASURER, PUBLIC REPRESENTATIVE

Karen Efthimiou

RURAL/REMOTE PHARMACIST

Martin Antaya

HOSPITAL PHARMACIST

Kelsey Dumont

URBAN PHARMACIST

Sarah Kozusko

HOSPITAL PHARMACY TECHNICIAN

Tracy Martens

COMMUNITY PHARMACY TECHNICIAN

Shauna Nowakowski

EX OFFICIO

Jane Alcorn

DESIGNATE EX OFFICIO

Charity Evans

PUBLIC REPRESENTATIVES

Bonnie Caven

Michael Lummerding

U of S SENIOR STICK

Emily Galey, University of
Saskatchewan

Further, just because pharmacists have the ability to do more, does not mean that they must. To ensure safe and quality service, all pharmacy professionals should consider what resources and support they will require prior to making any modifications to their practice.

As I reflect on the last year, I'd like to acknowledge the exceptional effort and dedication of the SCPP staff as they navigated their own set of unique challenges. Protection of the public remains their number one priority, and lots of excellent progress has been made towards this mandate.

The implementation of the Community Pharmacy Manager Course, the completion of Quality Improvement Reviews (QIRs), and preliminary planning for a Competency Assurance Program are just a few successes that the

College has had since last June. I believe that these key steps not only enhance patient safety, but also equip pharmacy professionals with tools they can utilize for better patient care.

I would be remiss without stating that pharmacy professionals in Saskatchewan are very fortunate to have Jeana Wendel as Registrar, as she is an exceptional individual who consistently navigates complex issues with integrity and professionalism. As more challenges arise in pharmacy practice, I have no doubt that Jeana and the College will continue to be proactive in their approach to regulation and patient safety.

In closing, I want to thank our outgoing SCPP President, Amy Wiebe. Over the last year she's proven to be an incredible leader, and I certainly have big shoes to fill as I transition into this role. I also want to

thank our exiting council members, Rod, Roxanne, and Meagan, for their service to the College and to the profession of pharmacy. I sincerely appreciate the valuable input, perspective, and knowledge that each of them brought to our meetings.

To all of the hardworking pharmacy professionals across Saskatchewan, thank you again for your outstanding efforts in communities, hospitals, and academia. I look forward to what the next year brings, and I'm optimistic that the fundamental changes coming to pharmacy practice will enable us to better serve our patients and communities. ■

SCPP STAFF

Executive

JEANA WENDEL
Registrar

LORI POSTNIKOFF
Deputy Registrar

Executive Assistance

INGRID WAKEFIELD
Executive Assistant to the Registrar

CHRISTINA MCPHERSON
Administrative Assistant to the Deputy Registrar

Communications

MARLON HECTOR
Communications Officer

Competency Assurance

SHAUNA GERWING
Director of Competency Assurance

SAMANTHA CUNNINGHAM
Competency and Quality Assurance Facilitator

NICOLE PULVERMACHER
Administrative Assistant – Competency Assurance Program, Policy and Legislation, and Legal Affairs

Complaints and Discipline

CHANTAL LAMBERT
Assistant Registrar – Complaints Director

TAMI SCHWEBIUS
Complaints Manager

JOANNE DEIBERT
Complaints Investigator – Contract

Corporate Services

DARREN CRANFIELD
Director of Corporate Services – Chief Financial Officer

SIMEON AREOYE
Administration and Office Operations Coordinator

MARIANO RAMIREZ
Manager, Database and Systems

Field Operations, Professional Practice, Quality Assurance, COMPASS

JEANNETTE SANDIFORD
Assistant Registrar – Field Operations and Quality Assurance

JENNIFER KOSKIE
Field Officer

BRITTANY SHARKEY
Certified Compounding Inspector – Field Officer

EMILY THOMPSON-GOLDING
Administrative Coordinator for Field Operations and Quality Assurance

STEVE YAKIWCHUK
Field Officer

Legal Affairs

MAURA MAHONEY
Director of Legal Affairs

KIM SAMOILA
Policy Analyst

Policy and Legislation

KATHLEEN HANDFORD
Director of Policy and Legislation

DAVID CHOU
Pharmacy Policy and Practice Consultant

NATALIE REDIGER
Pharmacy Policy and Practice Consultant

Registration, Licensing, Permits

ROBERTA BECKER
Registration Administrator – Pharmacy and Member Relations

SHAYNA MURRAY
Registration Administrator – Member Relations

MELISSA WEGER
Registration Administrator – Member Relations

CAROLINE ZAREBA
Manager, Pharmacy Permits and Pharmacy Relations



Student Profile: Kiran's Road to Self-Reliance

Kiran Sarkaria recently completed a two-month practical rotation at SCPP. She grew up in Winnipeg and moved to Regina in 2016 after getting married. Kiran has two kids and was a full-time student up until April 2023. She gave us her thoughts on her time at SCPP.

What first made you decide to become a pharmacist?

I have always loved the health sciences. In high school, I really enjoyed my chemistry and biology classes. I had a lot of curiosity about how the human body worked. Since then, I knew I wanted to be in the health care field but the thought of facing bodily fluids made me queasy. I continued my love for sciences in university – I had found microbiology in university and was very intrigued by it.

Still, I was unsure about a career. I did an interesting survey through the university counsellors to help me decide on a career; and the number one career recommendation was pharmacist. So, I did some research; I talked to local pharmacists, talked to career services, and read up on the different pharmacy programs. I was really surprised to see how much I connected with the profession.

What made you choose SCPP for your practical?

When picking placements, we were advised to choose something that we did not know much about. I reflected on it and realized that it was very valuable advice as it would allow us to learn in a very safe and supportive environment. So, SCPP made it to the top of my list because apart from knowing it is a regulatory body that makes bylaws, I did not know anything else. I also thought it would be a good opportunity to learn about pharmacy law through a different perspective. I had no idea what to expect. I wanted to learn more about SCPP and was curious to see how it runs behind the scenes.

Describe your path to SCPP and beyond?

I unfortunately have not had much work experience in school. I was a full-time mom and a full-time student, with no time in between for work. I feel like I missed out on that unique experience of working as a student as it would have helped me to put my knowledge to practice. However, I have gained a lot of valuable experience over my rotations. This path through school and experiential learning really helped me experience a wide variety of opportunities as a pharmacist. I have loved every placement I have been at, and it excited me to experience the different possibilities of the profession. As to the future, I graduate in a few weeks in April, and I will start at Saskatchewan Health Authority (SHA) soon after.

How would you describe your experience working at SCPP?

It was very rewarding, educational, relevant to my future practice, and challenging at times.

It was a challenge as there weren't direct patient-care scenarios that I had gotten so used to in my previous rotations. However, it allowed me to adapt those skills in a unique way to contribute at SCPP. For example, The Policy and Legislation Unit (PLU) gave me the opportunity to broadly think about my experiences and summarize them into categories to aid in policy development.

I got to be a part of bylaw development and provide my insight. It made me feel useful, like I was making a difference to the profession which I had not experienced at any of my other rotations, so it was very rewarding.

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I have gained an appreciation of all the valuable work that goes on behind the scenes to regulate a health care profession and feel confident that SCPP will lead the profession to wonderful heights.

How does Kiran in week one of starting at the College compare to Kiran at the end?

I was a little intimidated at the beginning. Jeana [Wendel, Registrar] was very wonderful, warm, motivating and encouraging from the beginning. But, she is also the Registrar and that made me feel nervous. Over my weeks at SCPP and with Jeana, I gained a deep appreciation for the work she does – from Council meetings, to meeting with other provincial regulatory authorities (PRAs), working with PLU and other departments. I am in awe of her knowledge, brilliance and leadership. She inspires me to be a leader like her – to lead with passion, dedication, strength and grace. I have had conversations with her about leadership, my lack of it specifically, and she set an amazing example for me to follow and learn from.

What is your biggest takeaway?

I think my biggest takeaway is self-reliance. Over my time here, I was given the independence to complete projects and the work assigned to me in a way I saw fit (within a given time period of course). This made me sharpen my abilities of time management, professionalism, research and many other skills.

I learned through my exposure to bylaws, policies and through conversations with the PLU, to develop autonomy as a professional. Gaining a good understanding of the law helped me be more confident in my decisions. It also made me appreciate the thought that goes into developing the bylaws.

I also learned self-reliance in terms of seeking information out. I learned to identify my knowledge gaps and to take

the initiative to address those gaps rather than waiting for someone to explain it to me.

Another takeaway: appreciation for the work that SCPP does! It is so valuable and useful, and I think a lot of pharmacists don't see the sheer amount of work, effort and dedication that the SCPP staff puts into regulation.

What do you wish would have been different?

I thought hard about this question and came up with nothing. It was a wonderful experience, and I wouldn't change anything about it. I was very happy to be included in everything and I thank the staff for giving me many opportunities to participate.

What do you wish other students knew about SCPP?

I wish as students, we had a better understanding of SCPP. As a student and as a practicing pharmacist, SCPP seems like a daunting place of regulation, registration and discipline. I feel SCPP offers much more than that. They are leaders and direct the future of pharmacy practice. They listen to pharmacists' concerns and try to make positive regulation changes to help them.

What does the next few years look like for you?

I will be starting with SHA in the summer. Over the next few years, I will be learning as much as I can about hospital pharmacy. I enjoy community pharmacy, so hopefully there will be a role in community pharmacy for me in the future. I will also be focusing on my family, my two little kids, and try to make up for the time I was away from them, while in school in Saskatoon. I hope to keep learning, keep improving my practice and to make a difference in my patients' lives. ■

Is your membership profile up to date?

If your email and other contact details are not correct or updated on your member profile, you risk missing important practice and bylaw updates.

Log in now and update!



Advertising of Controlled Drugs

Health Canada is the national regulatory authority for advertisements of health products which include medical devices. The aim is that information in the advertisement of a health product is not false, misleading, or deceptive.

For the purposes of the *Food and Drugs Act* (FDA), advertising is defined as including any representation by any means, for the purpose of promoting directly or indirectly the sale of a drug or device. If a message regarding a health product is deemed promotional, it is subject to the advertising provisions of the FDA, the *Controlled Drugs and Substances Act* (CDSA), and associated regulations.

Here are some examples of violating the legislation:

- Health products containing fentanyl are controlled under Schedule I of the CDSA and section 3 of the Narcotic Control Regulations (NCR) and therefore, advertising of fentanyl, or any other narcotic to the public is prohibited.
- Health products containing methylphenidate are controlled under Schedule III of the CDSA and therefore advertising of methylphenidate in any form is not permitted.
- Advertising prescription drugs to the public beyond the mention of name, price, and quantity of product violates section C.01.044 of the Food and Drug Regulations (FDRs). No reference or allusion can be made to its therapeutic use, efficacy, effectiveness, or safety.
- Advertising of an unauthorized drug (e.g., Bio Diazepam) is a violation of section C.08.002(1) of the FDRs.
- Advertising health products for the prevention, treatment, or cure of serious diseases, disorders, or abnormal physical states listed in Schedule A.1 to the FDA is prohibited by section 3(1) of the FDA. Some examples of these disease states include acute alcoholism; acute anxiety state; asthma; cancer; dementia; and depression.

A helpful resource for advertising non-prescription drugs, natural health products, and vaccines is the publication [Guidelines for Consumer Advertising of Health Products for Non-prescription Drugs, Natural Health Products, Vaccines and Medical Devices](#) which is available to help advertisers create messages that are not false, misleading, or deceptive, and that respect the requirements of the law and associated regulations.



Student Awards



Anna Thachuk



Nicole Bannatyne



Morgan Esquirol

SCPP Gold Medal and Robert Martin Prize: Anna Thachuk

Anna Thachuk receives the Gold Medal and Robert Martin Prize, awarded to the University of Saskatchewan (U of S) graduate with the highest grade-point average (GPA). She achieved a GPA of 91.24 per cent.

Anna grew up in Saskatoon and chose pharmacy because it was a way to merge her interests in science and health care.

"I was curious about how drugs work to treat different disease states and improve health and wanted to be a part of providing that to individuals in my community," says Anna.

The expanding role of pharmacists in patient care and the prospect of being an accessible, trusted health care professional were also appealing.

"I look forward to becoming part of a pharmacy team and collaborating with other health care providers to deliver the best patient-centred care that I can," says Anna. "I'm fortunate to have had amazing preceptors throughout my experiential learning and would also love to play a role in helping students grow in their pharmacy skills."

After graduation, Anna will be practising in a rural community pharmacy in Biggar.

SCPP Campbell Prize: Nicole Bannatyne

With a GPA of 89.67 per cent, Nicole Bannatyne is the recipient of the Campbell Prize, given to the second-most distinguished graduate from the U of S.

Nicole grew up in Vancouver, where she completed her Bachelor of Science degree, before moving to Saskatoon and exploring various professions to find opportunities where she could help people in meaningful ways.

"I hope to do just that as a pharmacist," says Nicole. "My experiences in work and on rotations

during school have shown me just how much of an impact pharmacists can make on patient care, from optimizing drug therapy regimens in hospital and long-term care settings to helping people select products for everyday ailments in the pharmacy."

Nicole is looking forward to working as a community pharmacist in Saskatoon where she can continue building her skills and knowledge and eventually contribute to the profession by being a mentor for future pharmacy students.

SCPP Academic Excellence Award: Morgan Esquirol

Morgan Esquirol is granted the Academic Excellence Award given to the highest achieving Saskatchewan Polytechnic student – she scored a grade average of 85.97 per cent.

Morgan grew up in North Battleford but has lived in Saskatoon for the past eight years.

"Having gone through the Pharmacy Technician program," says Morgan. "The excitement I have to explore this ever-changing profession is sufficient proof that I have found my calling."

After practicums are finished, she will be returning to work at The Medicine Shoppe in RUH.

"I have found great mentors in my colleagues, and I am eager to continue learning from and collaborating with them," says Morgan.

After completing the Pharmacy Examining Board of Canada (PEBC) examinations, she is looking forward to pursuing additional compounding-specific training.

"The deeper personal connection that is developed by fulfilling our patients' unique needs is incredibly rewarding," says Morgan. "The demand for pharmacy technicians is great and I am proud to be joining the profession."

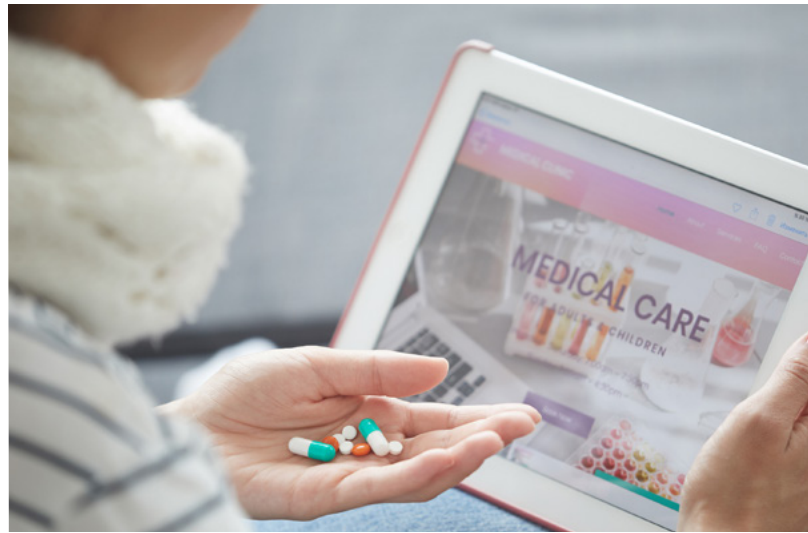
Council Highlights

June 7-8, 2023



Environmental Scan

- Pharmacy staffing shortages as well as a lack of available family physicians continue to be reported as issues of concern.
- Reports have been received that the Saskatchewan Biosimilar Initiative transition has rolled out successfully.
- The Pharmacy Manager course has been well received by staff pharmacists, helping them understand manager responsibilities and legal requirements.
- The Metadol D™ shortage continues to cause frustration and extra labour.
- NAPRA Updates:
 - ▶ Work is underway on a new strategic plan – considering issues such as national licensure or database.
 - ▶ There is continuing pressure within Provincial Regulatory Authorities (PRAs) on regulatory changes, reform, scope of practice, pharmacy workplace practice, environment issues impacting performance, job satisfaction, and professional standards.
- National Regulatory Scan:
 - ▶ Some PRAs are looking at adding IV starts and infusions to pharmacists' scope of practice.
 - ▶ Nova Scotia is looking at bringing back the pharmacy technician bridging program to address health human resources.
 - ▶ At the federal level, the Standing Committee on Health released a paper titled "Addressing Canada's Health Workforce Crisis" and had two recommendations of interest to PRAs:
 - Recommendation 7: That the Government of Canada work with the provinces, territories, and professional regulatory bodies to establish pan-Canadian licensure for health professionals.
 - Recommendation 8: That the Government of Canada work with the provinces, territories, and professional regulatory bodies to optimize the scope of practice for primary care professionals, including nurse practitioners and pharmacists.
- There is continued concern with Canada's drug supply



being sent to the United States through online internet pharmacies and/or prescription brokerage services. SCPP does not permit internet pharmacies and has bylaw provisions which prevent the sale of drugs into the US.

- *The Miscellaneous Statutes (Health Professions) Amendment Act, 2022 (Bill 120)* received Order in Council on May 15, 2023. This will require updates for the jurisprudence exam, the pharmacy law curriculum at University of Saskatchewan and Saskatchewan Polytechnic, as well as a review and updates to SCPP Bylaws. Please see article later in this issue of SCOPE for more details.
- Physician Assistants are utilized in the United States and in other provinces and will soon become a newly regulated health care profession within Saskatchewan. Updates are occurring to provincial regulations, one of which being The Drug Schedules Regulations, 1997. Members can expect communication as more information is received with respect to prescribing authority.
- Prescription Review Program: Staff have brought forward concerns regarding dispensing of brand name Dilaudid®. Pharmacists are being more pro-active after the recent [SCOPE article](#) and letters of concern. The College is hopeful of seeing a positive change in the next report.



Governance and Elections Update

- The Human Resources and Governance Committee (HRGC) met on April 26, 2023, to review the slate of candidates that were received during the second call for nominees for the Rural/Remote Pharmacist category on Council.

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- There were three candidates that put their names forward for consideration. Based on the review of resumes, responses to the candidate questionnaire and the HRGC's scoring against the rubric, the HRGC recommended Martin Antaya from Prince Albert be appointed to Council effective July 1, 2023, in the position of Rural/Remote pharmacist and Council approved.
- Committees Updates:
 - ▶ Council appointed Amy Wiebe (Past President as of July 1, 2023), Tania Schroeder (President as of July 1, 2023), Scott Livingstone (President-elect as of July 1, 2023), Bonnie Caven (Public Member), Stephanie Scott (Practising Member), and Lyndsay Brakstad (Practising Member) to the HRGC effective July 1, 2023, to June 30, 2024.
 - ▶ With *The Miscellaneous Statutes (Health Professions) Amendment Act, 2022*, (Bill 120) coming into force as of May 15, 2023, work can begin to fully modernize Council governance, which will transition from the Regulatory to the Administrative Bylaws. The HRGC will work with L. Edgar from the Institute on Governance to update the Administrative Bylaws, which may include Council size, removal of elections, and other practices.
 - ▶ Council approved updating the Audit Committee Terms of Reference to include the new position of Director of Corporate Services – Chief Financial

As of July 1, 2023, SPCP Council comprises:

Title	Name
President	Tania Schroeder
Past-President	Amy Wiebe
President-Elect and Urban Pharmacist	Scott Livingstone
Honorary Treasurer and Public Member	Karen Efthimiou
Rural/Remote Pharmacist	Martin Antaya
Hospital Pharmacist	Kelsey Dumont
Urban Pharmacist	Sarah Kozusko
Hospital Pharmacy Technician	Tracy Martens
Community Pharmacy Technician	Shauna Nowakowski
Ex Officio	Jane Alcorn
Designate Ex Officio	Charity Evans
Public Representative	Bonnie Caven
Public Representative	Michael Lummerding
Observer – U of S Senior Stick	Emily Galey

Officer (CFO) and updating the Administrative Bylaws to enable public appointees to serve as Honorary Treasurer.

- ▶ Council appointed Tania Schroeder (President as of July 1, 2023), Scott Livingstone (President-elect as of July 1, 2023), Amy Wiebe (Past President as of July 1, 2023), Jeana Wendel (Registrar), Karen Efthimiou (Honorary Treasurer), Bonnie Caven (Public Member from Council), and Darren Cranfield (Director of Corporate Services - CFO) to the Audit Committee effective July 1, 2023, to June 30, 2024.
- Council elected the following positions effective July 1, 2023:
 - ▶ President: Tania Schroeder
 - ▶ President-Elect: Scott Livingstone
 - ▶ Honorary Treasurer: Karen Efthimiou
- Council appointed Jeana Wendel as Registrar-Treasurer for the term July 1, 2023, to June 30, 2024.
- Eileen Libby was re-appointed as Corporate Solicitor for 2023.
- Virtus Group was re-appointed as Auditor for 2023.

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Strategic Implementation Plan

- The quarterly strategic plan progress was reviewed.
- Overall, work on the strategic plan is progressing; however, external directives such as expanded scope of practice and new legislation (Bills 81 and 120) will need to be prioritized over some areas of the strategic plan.
- Interviewing, hiring, and onboarding of new staff has been completed. The additional resources will be helpful to assist with both the strategic plan and operational items.
- Strategic Plan 2025
 - ▶ The current strategic plan ends at the end of December 2024; therefore, a Strategic Planning Task Force will need to be established and remain in force until Council approves the new strategic plan for 2025.
 - ▶ Council approved a Strategic Planning Task Force that will be comprised of the Past President, President, President-Elect, Honorary Treasurer, Registrar, Director of Corporate Services – CFO and the Executive Assistant to the Registrar.



COMPASS and Field Operations Report

- Historically, there has been a decrease in the number of incidents reported per 100,000 prescriptions filled, which is very encouraging and shows that the COMPASS program could be having an impact on overall safety in community pharmacies. Information regarding prescriptions filled versus incidents reported will continue to be monitored to identify any trends.
- 399 incidents were reported in April 2023, with a total of 42,823 incidents reported from September 2013 to April 2023 (+859) since the last COMPASS report in March 2023.
- Number of users that have submitted at least one incident – 449 (+1).
- Top 3 types of incidents
 - ▶ Incorrect dose/frequency – 9,920 (+205)
 - ▶ Incorrect drug – 7,368 (+158)
 - ▶ Incorrect quantity – 6,917 (+116)
- Outcomes of reported incidents
 - ▶ NO ERROR – 23,512 (+311)
 - ▶ NO HARM – 17,906 (+499)
 - ▶ HARM – 1380 (+49)
- MSSA
 - ▶ 415 pharmacies have completed an MSSA.
 - ▶ Of the above 415 MSSAs completed, 16 pharmacies are in the process of their next MSSA.
 - ▶ 0 MSSA has been started but not completed.
 - ▶ 3 MSSA has not yet been started (new pharmacy).
 - ▶ 27 MSSAs are overdue to be completed again. Of these, 2 have started completing their next MSSA.
- CQI meetings - 1640 (+54)
- Top Contributing Factors of Incidents
 - ▶ Interruptions – 271
 - ▶ Workload – 182
 - ▶ Staffing deficiencies - 101
 - ▶ Noise - 90
 - ▶ Look/sound alike names - 80
 - ▶ Clutter – 42
- The Field Operations team has now completed all first round Quality Improvement Reviews (QIRs). There have been 60 QIRs completed so far in 2023. There have been 56 second round QIRs completed so far. A few common issues have been identified during the QIRs conducted from March - April 2023, and the Field Operations team have been working with pharmacy managers to address these issues:

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► CQI Plan Deficiencies

- No CQI plan – Most common issue identified during QIRs.
- Incomplete CQI plan – The most frequent deficiency is identifying MSSA improvement initiatives and staff safety training.
- Lack of monitoring /updating CQI plan – CQI plans are not always monitored and updated at CQI meetings. Once an MSSA Improvement Initiatives is complete, a new one is not determined.

► CDSA Related Issues

- Regular narcotic counts/narcotic reconciliation – These counts and reconciliations are not always being completed regularly (at least quarterly).
- Reporting losses to OCS and SCPP – Some pharmacies are only reporting losses to OCS and not SCPP. Others were not reporting losses to either OCS or SCPP.
- Manual adjustment – these are not always reviewed regularly by the pharmacy manager.
- Prohibited exempted codeine pack size – Some pharmacies were stocking pack sizes above the 50-tab allowed.

► Compounding

- Lack of policies and procedures – Not all pharmacies have developed policies and procedures for their compounding activities including cleaning, personnel behavior, skills, and training.
- Master formulations – Not all pharmacies have master formulations for the compounds they make.
- Facility compliance – Some pharmacies had

not yet provided photos to confirm facility and equipment compliance.

► PIP Issues

- Accuracy – The main issue is that failed transactions are not being reviewed regularly (daily). Other issues were not completing prescription transfers in PIP and not being aware of how to resolve OTC/NPN issues.
- Privacy – Some pharmacies do not complete PIP Audits regularly.

► Incident Reporting and Analysis

- Contributing factors – Some pharmacies are not identifying the causal/contributing factors of the incidents. So, the “why” an incident occurred is not always clear.
- System-based solutions – Some pharmacies are not including a system-based solution to prevent the incident from occurring again.
- Not all staff reporting – only a limited number of pharmacy staff reporting, mostly just the pharmacy manager.

► Prescribing

- Lack of clinical information on PAR – most pharmacies are not documenting the clinical reasons that lead to them prescribing (e.g., compliance, lab work reviewed, conversation with patients, etc.).

• MedSCIM Results:

- Assessments are being completed as part of the QIRs. Below are the results from the QIRs completed from March 1 – April 30, 2023. The MedSCIM assessment involves looking at the narratives of medication incidents reported and assessing the report for completeness and maturity. As a basis for comparison, the MedSCIM results for Nov. 1, 2022 – Feb. 28, 2023, are provided. Although a direct comparison cannot be made between these two results as different pharmacies are being assessed, it does allow an opportunity to see any general improvements.
- The MedSCIM results indicate a continued shift toward incidents being assessed in the green zone, with a similar number of incidents being assessed in the red zone. For an explanation of the zones, please [see charts on next page](#).
- The number of incidents assessed in the red zone, for the period of Nov. 1, 2022 – Feb. 28, 2023, was 1.0 per cent, as compared to 1.2 per cent from March 1, 2023, to April 30, 2023.

Continued on next page ►

MedSCIM Results March 1, 2023 – April 30, 2023



1.2%



38.7%



60.1%

		Grade D – Pathological	Grade C – Reactive	Grade B – Calculative	Grade A – Generative
Core Event Description	Level 1 – Report fully complete	1	12	50	88
	Level 2 – Report semi-complete	2	39	48	16
	Level 3 – Report not complete	0	0	0	0

MedSCIM Results Nov. 1, 2022 – Feb. 28, 2023



1.0%



41.9%



57.1%

		Grade D – Pathological	Grade C – Reactive	Grade B – Calculative	Grade A – Generative
Core Event Description	Level 1 – Report fully complete	0	29	60	89
	Level 2 – Report semi-complete	0	44	48	16
	Level 3 – Report not complete	0	1	2	0

The medication incident provides insufficient information to allow meaningful qualitative analysis.

The medication incident provides sufficient information to describe the medication incident. No information is provided about contributing factors.

The medication incident provides sufficient information to describe the medication incident and contributing factors.

The medication incident is treated as an isolated incident. No solutions are offered to prevent future recurrence.

The medication incident focuses on human behaviours instead of a systems-based approach.

The medication incident uses a systems-based approach to describe the root cause. No solutions are offered to prevent future recurrence.

The medication incident uses a systems-based approach to describe the root cause and develop possible solutions to prevent future recurrence.

- ▶ The number of incidents assessed in the green zone for Nov. 1, 2022 – Feb. 28, 2023, was 57.1 per cent, whereas there was an increase in the number of incidents assessed in the green zone during the March 1 – April 30, 2023, timeframe which was 60.1 per cent. These two observations are very positive signs of both the increasing completeness and maturity of the incident reports, likely indicating an increasingly mature culture of safety within pharmacies. [See charts on previous page.](#)



Compounding Report

- Compounding information is now included with the public pharmacy information on the website. It can be viewed by selecting the “Pharmacy Services” tab when viewing pharmacy information listed through the “Find a Pharmacy” tab on the website.
- Level A Pharmacies:
 - ▶ As of May 17, 2023, 59 pharmacies are still to be reviewed by a designated area Field Officer regarding facility compliance. Field Officers continue to review documentation compliance in conjunction with the completion of QIRs.
 - ▶ Common documentation requirements that are missing:
 - Standard Operating Procedures (SOPs).
 - No training and assessment program.
 - No documentation verifying training of assistants prior to delegation of compounding duties.
 - Risk assessment documentation not completed for all compounds.
 - No cleaning logs.
- Inspections:
 - ▶ All Level C/Sterile pharmacies will receive a QIR in conjunction with an onsite compliance inspection every 12 to 18 months due to public risk.



Audit Report

The draft financial statements and audit completion report were reviewed. Sheila Filion from Virtus Group was in attendance to review the draft financial statements and the audit completion report. The Auditor advised that SCPP would be receiving a clean audit report. Council approved the draft financial statements for the fiscal year ending Dec. 31, 2022, as presented by Virtus Group.



Registrations and Licensing Policies Report

- SCPP has identified potential areas of risk in licensing candidates with no period of validity specified on the Pharmacy Examining Board of Canada Certificate of Qualification and on the SCPP jurisprudence examination.
 - ▶ Council approved the recommendation of an **expiration on the validity of the PEBC Certificate of Qualification** for candidates who have not obtained a licence to practise in Saskatchewan or from another pharmacy regulatory authority in Canada within **three (3) years** of completion of the PEBCs.
 - ▶ Council approved the recommendation of an **expiration on the validity of the SCPP jurisprudence examination** for candidates who have not obtained a licence to practise within **three (3) years** of the successful completion of the exam.



- The Pilot Program to Prepare for Practical Training (formerly P4T) is a requirement in Phase 2 of the SCPP Appraisal and Assessment Program (AAP). While the mentorship program administered as part of P4T will not continue, NAPRA announced that the diagnostic tool and all three learning modules (NAPRA Diagnostic Tool and Learning Modules (DTLM)) remain available for a single fee of \$50.00, plus applicable taxes.
- Council approved the Committee's recommendation that SCPP continue to require the completion of the program as part of the AAP.
- Council also approved the recommendation that, the scope of practice of pharmacy technicians is to include developing master formulation records (MFRs) or compounded sterile preparation protocols (CStPP) and determine beyond use dates (BUDs) for non-sterile and sterile compounds. This aligns SCPP with other PRAs.

Continued on next page ►



Complaints and Discipline Report

- On April 27, 2023, the Complaints Committee reviewed two previously opened files and 20 new files.
- Of the 22 files reviewed:
 - ▶ Four remained open for continued investigation.
 - ▶ 17 were closed.
 - ▶ Zero were referred to an Alternative Dispute Resolution (ADR).
 - ▶ One was referred to the Discipline Committee.
- There is a discipline hearing scheduled for one file from 2022 on Aug. 23, 2023. One new file was referred to the Discipline Committee at the April 27, 2023, meeting.
- The College is currently monitoring seven ADRs, and two ADRs are still pending finalization.
- Medication errors continue to be commonly reported to the Complaints Committee.
- In addition, communication/unprofessional behaviour has increased in frequency. The methods of unprofessionalism vary by allegation, including allegations of bullying, inappropriate touching, and medication diversion.



Competency Assurance Update

- Work continues on the competency assurance framework.
- Brief updates regarding the transition from Continuing Education (CE) to Continuing Professional Development (CPD), Patient Reported Experience Measures (PREMs), Performance Improvement (PI), peer and non-peer feedback were provided, which included:
 - ▶ 1,922 members uploaded their learning logs during member renewals which will be used as a baseline review to assess communication and education needs.
 - ▶ Working with CPDPP to develop PI education modules.
 - ▶ Exploring coaching models and opportunities.
 - ▶ Work progresses with peer and non-peer feedback
- Stay tuned for opportunities for feedback and consultation.

Other Business

- Pharmacy Manager Training
 - ▶ Council asked the College to analyze and consider a grace period for new and interim pharmacy managers to complete pharmacy manager training. A full review was conducted with respect to feedback from the course and data was provided to Council regarding the success of other training such as CQI and privacy officer where grace periods are offered.
 - ▶ A grace period for the Pharmacy Manager Course was discussed but not approved by Council. The rationale being that there is important information for pharmacists within the course to support them in a new role as a manager; those pharmacists who have interest in management or who may be asked to become an interim manager should aspire to complete the course in anticipation of a career advancement; and, members who complete the training have access to go back and review and reflect on the training after completion of the training.
 - ▶ Council expressed support for the following recommendations from CPDPP:
 - That CPDPP contact the Canadian Council on Continuing Education in Pharmacy (CCCEP) to request an increase in Continuing Education Units (from 12.5 to 25) for the CPDPP Community Pharmacy Manager course.
 - That CPDPP (if CCCEP agrees to increase CEUs to 25) re-issue certificates of completion (with updated CEUs) to individuals who completed the CPDPP Community Pharmacy Manager course, to ensure equality, fairness, and to recognize their work.
 - That CPDPP revise the Community Pharmacy Manager course and workbook, as follows:
 - ▶ Increase transparency regarding applicability to all practice sites (in the introduction) and re-iterate that some content may not apply to all; and
 - ▶ Revise the workbook to be more user-friendly.
- Regulatory Bylaws Part K and M – Scope of Practice Updates
 - ▶ Council discussed Part K and M bylaw amendments and future plans for policy and training development.
 - ▶ Members are encouraged to stay tuned for detailed updates, training, education, and policies in the future. Members can visit the [new landing page](#) for more information. ■

Pharmacy Manager Considerations: Succession Planning

The SCPP Code of Ethics requires that: A member shall maintain a high standard of professional competence throughout their practice, through continuation of their education and professional experience. In recognition that pharmacy managers have additional responsibilities for pharmacy operations, Council has approved specialized training developed around nationally accepted standards (Learning Objective Mapped CCCEP-accredited).

Even though only licensed practising pharmacists may apply to become a pharmacy manager, SCPP encourages all who impact pharmacy practice to take the manager training program.

As part of risk management and succession planning, proprietors should encourage staff pharmacists to complete the pharmacy manager course, especially those who have a leadership role in the pharmacy.

Any licensed pharmacist or pharmacy technician may complete the training program in preparation for formal and informal leadership roles they may perform in the pharmacy. This training will help existing and prospective managers in identifying knowledge gaps and familiarize themselves with the requirements of managing a pharmacy in the province of Saskatchewan.

Welcome New SCPP Staff



Darren Cranfield,
Director of Corporate
Services – Chief Financial
Officer

Darren is a Chartered Professional Accountant, Certified Internal Auditor and holds a Master of Business Administration degree and

a Certification in Risk Management Assurance. With over 15 years of public sector financial management experience, including eleven years of senior leadership experience at a provincial government agency, Darren is excited to contribute to the SCPP team in this new role.



Samantha Cunningham,
Competency and Quality
Assurance Facilitator

Samantha completed her Bachelor of Science in Pharmacy from the University of Saskatchewan in 2016, followed by an Accredited Canadian Pharmacy Residency

in Regina in 2017. In addition to working in community pharmacy, she has also worked as a Clinical Instructor for the College of Pharmacy and Nutrition delivering hospital-based Experiential Learning courses. She is excited to put these varied experiences to use in SCPP's Competency Assurance team.



Maura Mahoney, Director
of Legal Affairs

Maura joined the SCPP in May 2023 with 25 years of legal experience. She spent many years in private practice, over a decade as counsel to a life and health insurer, and, most recently, she worked for our

provincial health authority. Maura looks forward to the challenges this new role will bring.



Nicole Pulvermacher,
Administrative Assistant –
Competency Assurance,
Policy and Legislation, and
Legal Affairs

Nicole joined SCPP in June 2023 with 15 years of experience in community health projects and programs,

including diabetes education, research support, and private practice. She started her career with a Bachelor of Science in Nutrition from the University of Saskatchewan, and recently completed a Project Management Certificate at the University of Regina. Nicole is delighted to contribute her diverse skillset to forwarding SCPP's goals.

Reference Manual *Reloaded*



The online Reference Manual has been revamped to make it more user-friendly for frontline pharmacy professionals to find information quickly and efficiently.



Click here to check it out!

2 searches

by category or
by document

Bylaw and Policy Updates

Part K and M: Scope of Practice Updates

While SCPP's current bylaws enable many functions for pharmacists, there are still some barriers to address within our bylaws and other provincial regulations that limit pharmacists from practising to their optimal scope which, at times, impacts patient access to necessary medications and services. As you are aware, pharmacists have expert knowledge on medication management and, as such, can play a larger role in supporting the needs of the public should they have the **required competencies, resources, and capacity** to do so safely within their practice environment.

Many of you, as well as various other health care stakeholders, including the Ministry of Health, the Drug Plan and Extended Benefits Branch, medSask, Continuing Professional Development for Pharmacy Professionals, the Pharmacy Association of Saskatchewan, and the College of Physicians and Surgeons of Saskatchewan had the opportunity to participate in consultations for amendments to Part K and M of the Bylaws to support expanding and optimizing the scope of practice for pharmacists. The Bylaws have been submitted to the Minister and are awaiting final approval.

At the direction of Council, the College is working with CPDPP to build out education sessions to support members to understand and be able to apply the new bylaw changes within their practice.

Please note that pharmacists' scope of practice is status quo until Council-approved policies, competencies, and training are established and have been officially communicated to members. The modernization and implementation of the bylaws is a significant undertaking not only for the College, but for our members and external stakeholders who will also require process, systems and regulatory changes.

SCPP has created [a landing page](#), where we will be posting information to provide one single location for members and the public to obtain updates.

We hope this page will provide a resource for members to review and process materials as they become available and we also appreciate that you may have many questions, comments and concerns and would be looking for answers to your questions.

We understand these are historic and exciting changes in pharmacy in Saskatchewan. Members are asked to hold onto their questions which will be welcome during the education and Q-and-A sessions. This will ensure office resources can be prioritized efficiently.

Please stay tuned for emails and announcements in the coming months.

Administration by Injection Guidelines

SCPP has updated the [Administration by Injection and Other Routes Guidelines](#) to provide clarity that pharmacists are **not** permitted to inject Botox® for cosmetic **or therapeutic purposes (e.g. treatment of hyperhidrosis, chronic migraine)**. See textbox in section 2.5. "Practice Scenarios for Drugs Other than Vaccines" and [Administration by Injection FAQs](#) number 23.

- Loratadine and its salts and preparations in products labelled for use in children aged two to 11 years, in package sizes containing greater than 140 mg of loratadine, remain in Schedule III.
- Loratadine and its salts and preparations in products labelled for use in children aged two to 11 years, in package sizes containing no more than 140 mg of loratadine, be granted unscheduled status.
- Loratadine and its salts and preparations, in products labelled for use in individuals 12 years of age and older, remain unscheduled.

NAPRA Updates

National Drug Schedules to Reflect Changes in Scheduling of Loratadine for use in Children

[National Association of Pharmacy Regulatory Authorities](#) (NAPRA) has approved interim recommendations from the National Drug Scheduling Advisory Committee (NDSAC) to amend the [National Drug Schedules](#).

The approved changes are:

Notes from the Field

Selling Vaccines without Prescription

SCPP has received reports of pharmacies selling prescription vaccines without a prescription, in particular Dukoral™. This is creating confusion for patients, as well as leading to unsafe and/or unnecessary use of a prescription drug.

Members can find detailed information in the following Reference Manual documents:

- [Travel Health Services and Vaccine-Preventable Diseases FAQs](#)
- [Disease Prevention and Travel Health Services Policy and Framework for Saskatchewan Pharmacists](#)

Forgeries

There has been an increased number of forgeries being reported to SCPP that are faxed prescriptions from out-of-province doctors. The majority are for Controlled Substances.

Pharmacy professionals are commended for their efforts in detecting these forgeries. However, this serves as a reminder to be extra diligent in ensuring these types of prescriptions are authentic. Increased awareness and scrutiny regarding faxed prescriptions from out of province doctors is also advised.

As a reminder, all prescriptions for drugs on the Prescription Review Program (PRP) are to be written with the correct details and spelling (drug names, etc.). Ensure the prescription is valid and does not have "additions". Always review the Pharmaceutical Information Program viewer to verify prior prescription history.

If the patient is from out of the province, ask for appropriate identification. If you are uncertain of the physician's signature, the Narcotic Control Regulations indicate you are to verify the prescription with the physician.

Forgery is a criminal offence. All forgeries that are dispensed are to be reported to local law enforcement and SCPP via fax at 306-584-9695. Any CDSA medication that was dispensed needs to be reported to Health Canada Office of Controlled Substances via the Health Canada E-Services Portal.

Additional information on forgeries is available on the College website under [Professional Practice/Reference Manual/Controlled Substances and Prescription Review Program](#).

What is Bill 120?

Bill 120 – *The Miscellaneous Statutes (Health Professions) Amendment Act, 2022: A change to regulatory bodies' template legislation*

- The current legislative framework governing the 27 regulatory bodies that oversee health professionals and social workers requires updating.
 - There are several specific amendments under *The Miscellaneous Statutes (Health Professions) Amendment Act, 2022*, proposed by the Network of Interprofessional Regulatory Organizations (NIRO), which represents all 26 regulated health professional bodies in Saskatchewan, as well as the Saskatchewan Association of Social Workers, which is under the jurisdiction of the Ministry of Social Services.
 - These proposed amendments will strengthen regulator transparency and accountability and provide regulators with the tools they need to fulfill their legal mandate of public protection and maintain public confidence in self-regulation.
- The amendments to self-regulating health professional statutes, include:**
- Addressing a practitioner's fitness to practise through an appropriate mechanism rather than formal discipline;
 - Authorizing the use of non-disciplinary measures to address concerns about behaviour that do not warrant formal discipline;
 - Providing regulators with the authority to suspend or restrict a member's ability to practise on an interim basis while investigating a complaint, if the member's continued practise would pose a serious risk of harm to the public;
 - Giving investigation committees the authority to properly investigate complaints;
 - Authorizing regulators to continue with an investigation where the member's conduct is potentially criminal in nature;
 - Providing investigation committees the authority they need to properly investigate complaints;
 - Ensuring each statute governing health regulatory bodies contains a 'duties and objects clause';
 - Enabling the councils of health regulatory bodies to adopt bylaws without membership approval further clarifying that health regulatory bodies are regulators, not membership advocacy associations;
 - Allowing councils to adopt bylaws that establish panels of their investigation and discipline committees to address hearings or investigations; and
 - Authorizing regulatory bodies to establish processes for selecting members of council in bylaw rather than legislation.

Click here
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*Pharmacy
and Pharmacy
Disciplines Act*



Facebook private group open to members, interns, and students. Get up-to-the-minute news and alerts.

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Discipline Matters

The Discipline Committee considers the primary purpose of a discipline proceeding to be the protection of the public and the pharmacy profession as a whole. The Discipline Committee is conscious of the fact that the public must have confidence in the profession's ability to regulate itself in a manner that protects the public. All Decisions and Orders of the Discipline Committee are posted on the CanLII website in their entirety at CanLII.

Kenneth Woo

On April 19, 2023, the Discipline Committee convened a hearing to hear and determine charges of professional incompetence and professional misconduct against pharmacist Kenneth Woo. The hearing proceeded via an agreed statement of facts.

The notices of discipline hearing described the charges summarized below:

1. Kenneth Woo did not complete the courses – CPhA “Managing your Pharmacy: The Business Essentials” nor the PROBE Ethics and Boundaries course - by the deadlines ordered in the Discipline Order dated Aug. 25, 2020.
2. The Discipline Committee ordered PIP and Drug Plan training and bi-annual pharmacy inspections. In the course of the training and inspections:
 - a. It was determined that Mr. Woo had not enrolled in and was not utilizing the Electronic Health Record eHR Viewer which is a key resource in the practice of pharmacy in Saskatchewan.
 - b. Mr. Woo had not enrolled and was not utilizing the Saskatchewan Health Information Resources Program (SHIRP) which is a key resource in the practice of pharmacy in Saskatchewan.
 - c. Mr. Woo demonstrated a lack of understanding or an inability to locate failed transactions reports.
 - d. Mr. Woo demonstrated a lack of understanding or an inability to perform the necessary corrections to ensure the integrity of the data transmitted to PIP.

- e. Mr. Woo demonstrated a lack of understanding or an inability to access the PIP integrated profile.
- f. Mr. Woo was unable to demonstrate proper processes for transferring in a prescription through PIP.

Upon reviewing and considering the evidence submitted in the April hearing by way of the Agreed Statement of Facts, the Discipline Committee accepted Mr. Woo's guilty plea and found him guilty of professional incompetence and professional misconduct as defined in *The Pharmacy and Pharmacy Disciplines Act* (the “Act”).

The Discipline Committee considered the nature of the charges and the context in which this hearing arose. Mr. Woo's failure to comply with the 2020 Order of the Discipline Committee was a serious offence that impacts the reputation of the College and the public's confidence in the self-regulation of the profession. It is also relevant that this is Mr. Woo's second time before the Discipline Committee. An appropriate penalty must be proportionate to the seriousness of the misconduct, act as a specific and general deterrent to similar misconduct in the future and demonstrate that failure or refusal to comply with orders of the Discipline Committee will not be tolerated.

The Discipline Committee was also mindful that the 2020 Order, and the deadlines set out, were the product of a joint submission as to penalty. Professional regulation relies on joint submissions for its efficient and proper functioning. Members of the College cannot be permitted to abuse joint submissions and plea resolutions by neglecting or refusing to comply with the order that they have themselves put forward, as Mr. Woo has done. Non-compliance with an order that is the product of a joint submission is a very serious matter that risks the proper operation of the discipline system and brings the administration of justice into disrepute.

Despite the seriousness of the misconduct, the Discipline Committee accepted that the suspension of Mr. Woo's licence by the College's Registrar in 2020, and into 2021, for his failure to comply with the 2020 Order mitigates against any further suspension.

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Upon consideration of the evidence and the submissions of both counsels, the Discipline Committee issued the following Order for the professional incompetence and professional misconduct committed by Mr. Woo on May 19, 2023:

1. Kenneth Woo shall be reprimanded.
2. Mr. Woo's licence to practise shall be subject to the condition that he successfully complete the jurisprudence examination offered by the College. Mr. Woo shall bear the costs of the examination.
3. The proprietary permit for Park Street Drugs Ltd. shall be subject to the following condition:
 - a. For a period of one year from the date of the order, Park Street Drugs shall be subject to bi-annual pharmacy inspections and record reviews from the College Field Officer. The cost of each inspection shall be fixed in the amount of \$2,200.00. Park Street Drugs and Mr. Woo shall follow any and all recommendations made by the College Field Officer.
4. Kenneth Woo shall be liable to pay the costs of the investigation and hearing which costs shall be fixed in the amount of \$10,000.00. If the costs are not paid by the deadline date, Mr. Woo's licence shall be suspended until payment is made.
5. A digest of the Discipline Committee decision shall be published on the College website. Further and consistent with College policy, the decision of the Discipline Committee shall be provided to CanLII for their publication as they may see fit.

The entire Decision and Order is available for review on the [following CanLII link](#).

Consensual Complaint Resolution Agreement – Summary – 101028086 Saskatchewan Ltd. Operating as Safeway Pharmacy #4887

The Saskatchewan College of Pharmacy Professionals (the College) considers the primary purpose of an Alternative Dispute Resolution process to be the protection of the public and the pharmacy profession as a whole.

The College is conscious of the fact that the public must have confidence in the profession's ability to regulate itself in a manner that protects the public and has determined that a digest of Alternative Dispute Resolution processes will be published.

Agreement

Where there is evidence to support the allegation of professional incompetence, professional misconduct or proprietary misconduct the Chair of the Complaints Committee, on behalf of the Complaints Committee, shall determine whether there is an opportunity to use an Alternative Dispute Resolution to resolve the complaint. A resolution or remedy may result in Consensual Complaint Resolution Agreement (CCRA), which is one form of an Alternative Dispute Resolution (ADR).

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An ADR process, while not a discipline hearing, will result in an agreement between the College and the signatories of the agreement which meets the public protection mandate. Should the member and/or proprietor not agree to participate in an ADR the file is referred back to the Complaints Committee, which may result in a referral to the Discipline Committee for a hearing. The SPP Regulatory Bylaws Part P.1 section 3(12) and (13) state the ADR processes.

The Complaint

- In November 2022 and December 2022, the College received two separate complaints regarding pharmacy practice at Safeway Pharmacy #4887, 3015 Gordon Road, Regina, Saskatchewan. The two separate complaints identified a number of concerns relating to the management, training, and policies of the pharmacy as well as concerns regarding pharmacy staffing and pharmacy manager turnover. The allegations also identified an error involving 15 patients who received a dose of expired, monovalent COVID-19 vaccine instead of the intended bivalent COVID-19 vaccine.
- Upon completion of the investigation, the Complaints Committee determined that the concerns identified in the allegations were warranted and recommended that the concerns be addressed through a Consensual Complaints Resolution Agreement.

The Agreement

The Committee recommended an Agreement to:

- Improve and monitor the pharmacy practice environment at Safeway #4887.
- Ensure required support is provided to pharmacy staff.

The proprietor 101028086 Saskatchewan Ltd. agreed to a CCRA in May 2023, which, while an alternative to the discipline process, meets the mandate of the College and provides general deterrence for the profession.

In summary, the proprietor has agreed to the following provisions:

1. A minimum of two (2) inspections to be conducted by a College Field Officer over a 1-year period, the costs to be borne by the proprietor. All deficiencies noted in the inspection will be rectified within a time period set out by the field officer.
2. A complete review of the pharmacy's vaccine policies and procedures by the College Field Officer, including confirmation that all staff have reviewed the policies and will be part of onboarding of all new pharmacy staff training.
3. Policies and procedures related to aspects of pharmacy manager training, changeover, leaves of absence, onboarding, and training of new staff to be reviewed by the College Field Officer. ■





From the Desk of the Dean

*Dr. Jane Alcorn,
Professor and Dean,
College of Pharmacy and Nutrition,
University of Saskatchewan*

Nutr 531 Research Day

On April 27, 2023 at Saskatoon City Hospital Asher Auditorium, we joined Ester Kang & Martina Richmond, the Coordinators of Nutrition & Dietetics. The annual Dietitians of Canada Saskatchewan Research Day highlights and celebrates the fourth-year nutrition students' practice-based research project presentations, at the College of Pharmacy and Nutrition, University of Saskatchewan. [See photos here.](#)

Indigenous Student Experience Day

This was an event for Métis, First Nations, and Inuit students in high school and their supporters to get to know the University of Saskatchewan campus and community. Volunteering for College of Pharmacy and Nutrition was Ryan Chan and Ashley Burghall, both third year Pharmacy students. The afternoon was the information fair, campus tours, and Medicines and smudge bag workshop. There were over 244 students, parents, and counselors in attendance. [See photos.](#)

Pharmacy Check-in: Meet Jaelee Guenther

During her time in university, it became her mission to facilitate access to health care in rural and underserved locations. Jaelee developed the concept for her own pharmacy through the University of Saskatchewan's Pharmacy Business Plan Competition. [See more.](#)

PharmD Preceptor Training and Development Program

The PharmD Experiential Learning (EL) Team is very pleased to announce the official release of the USask PharmD Preceptor Training and Development Program. A suite of online modules will help better prepare preceptors to provide enriching learning experiences for PharmD students.

All preceptors are required to complete the relevant Placement Modules before their upcoming placement this year. See the EL Office's website for more information about preceptor requirements and training opportunities. [Meet the team.](#)

30th Annual Life & Health Sciences Research Expo

Congratulations to all the award winners. We are proud to have you at the College of Pharmacy and Nutrition, University

of Saskatchewan. Special congratulations to Dr. Hassan Vatanparast on receiving the Best Supervisor Award, and to Mojtaba Shafiee for his research presentation on Social & Population Health at the 30th Annual Life & Health Sciences Research Expo! The full list of award winners can be seen in the description in the gallery link. [See photos.](#)

The 2023 CSPS/CC-CRS Annual Symposium

Congratulations to Dr. Badea. She was awarded the prestigious CSPS Fellowship Award at the 2023 CSPS/CC-CRS Annual Symposium: the Next Frontiers in Pharmaceutical Sciences, in Toronto on May 25, 2023. [More info here.](#)

Nutrition Year 3 Celebration and Send-off

Congratulations to all our students in the 2023 Nutrition Year 3 Celebration and Send-off.

This event marks the completion of the academic component at the University and the transition to the practicum component with the Health Authority for Year 3 Students. [See photos.](#)

Academic Awards Ceremony 2023 – Mar 19

Congratulations to all the award recipients this afternoon at the 2023 College of Pharmacy and Nutrition, Academic Awards Ceremony. We would also like to express our appreciation to all our donors and sponsors for their continuing support of our students and programs. [See photos.](#)

Mitakye Owasin Award

Emma Marie Werezak is a third-year PharmD student and member of the Muskeg Lake Cree First Nation with a Bachelor of Science (Honours), majoring in Anatomy and Cell Biology.

"It is important for Indigenous people to realize they are really needed in health care....we are smart, we are capable of anything!"

Emma knew she wanted to be involved in health care, but it wasn't until she did a senior project on breast cancer research that she became interested in the specific drugs that were being used in treatment of breast cancer when she began to consider a career in pharmacy. Emma then enrolled in a physical pharmacy course and was hooked. [See photos.](#)

Pharmacy Examining Board of Canada (PEBC) Examination Dates

Below are the exam dates at time of publishing. For the most up-to-date exam schedules, please visit www.pebc.ca.

Pharmacist Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
October-November 2023 Pharmacist Qualifying Examination	MCQ: Oct. 30 – Nov. 3, 2023	Aug. 3, 2023, 12 pm ET
	OSCE: Nov. 4, 2023	
January 2024 Pharmacist Evaluating Examination	Jan. 10, 2024	Sept. 21, 2023, 12 pm ET
May 2024 Pharmacist Qualifying Examination	MCQ: May 21 – 25, 2024	Feb. 20, 2024 12 pm ET
	OSCE: May 26, 2024	

Pharmacy Technician Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
September 2023 Pharmacy Technician Qualifying Examination	MCQ: Sept. 6, 2023	Deadline passed
	OSPE: Sept. 17, 2023	

* Applications must be received by the PEBC office no later than the application deadline date.

Connect with us to get the latest news and updates from the College, helpful practice tips, key resources, important reminders, and more!

