

HOW TO:

USE THE MEDICATION SAFETY SELF-ASSESSMENT (MSSA) FOR QUALITY IMPROVEMENT

1

COMPLETE & COMPARE

Complete the MSSA with your pharmacy team and compare to aggregate responses.



2

IDENTIFY AREAS FOR GROWTH

Identify lowest-scoring core characteristics and self-assessment items. Highlight key areas for improvement.



3

BRAINSTORM SAFETY STRATEGIES

Brainstorm strategies to improve identified low-scoring areas.



4

CREATE AN ACTION PLAN

For **every strategy**, document:
The timeframe for implementation, individual team member responsibilities, potential barriers and challenges, relevance to patient safety and steps to monitor progress.



5

PRIORITIZE ACTION ITEMS

Prioritize strategies by ordering them according to your team's goals.



6

IMPLEMENTATION

Take action! Implement outlined strategies to improve medication safety in your community pharmacy.

